QUALITY POLICY STATEMENT

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Management and staff at USP Steels Ltd are dedicated to the principle of continuous improvement in product and service quality, reliability & customer service excellence.

Our mission is to be recognised as the industry leader for the supply of steel products.

Our principal aim is to always supply to our customer's first-class quality, reliable products with unrivalled levels of customer service that conform exactly to stated, agreed specifications, order requirements and any other underpinning relevant statutory or regulatory requirements.

The establishment of our QMS is therefore the foundation to establish a company culture committed to continual improvement.

Our QMS is based on the requirements of BS EN ISO 9001:2015 and the company is fully committed to fulfilling these and other pertinent agreed requirements. The system has been developed to enable full integration of in-house, product, industry best practice and customer specific requirements.

Our QMS provides a risk-based approach to thinking, managing opportunities and mitigation of risks, including the elimination of product / service quality defects or other potential quality issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and supports with the achievement of the established quality objectives and customer satisfaction.

The Chief Executive Officer & Managing Director will demonstrate leadership and commitment through the implementation of the QMS, including the formulation, monitoring and measurement of quality objectives.

This policy will be communicated to all employees and when requested, stakeholders and / or interested parties.

The Chief Executive Officer & Managing Director will review this policy and formulate quality objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:

Mark Unitt.
Operations Director.
20th October 2026.

Signed:

Glyn Costigan.
Chief Executive Officer.
20th October 2026.

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